From: VMware Renewals Team <vmwprod@vmware.com>
Sent: Friday, June 10, 2011 12:18 PM
To: Paul Reed
Subject: VMware Support and Subscription Renewal Confirmation - Contract#
30686749

Categories: Budget Item/Licences

VMware Service Activation/Renewal Confirmation

** Please do not reply to this email **

Customer :
WNA Comet East Inc
Customer Email :
paul.reed@wna.biz,
Contract Renewal Number # :
30686749 [R:07-MAY-11 23:22:05]
PO # :
103300399217
Reseller PO # :
P00341008

Dear Paul Reed, Ralph Sawyer, Monty Burnett,
Thank you for renewing your Support and Subscription (SnS) from VMware. This email is a confirmation of your SnS
renewal for your records.

SUPPORT AND SUBSCRIPTION DETAILS

Service
Covered Item
Qty
Start
Date
End
Date
Production Support/Subscription for VMware vSphere
Standard for 1 processor for 1 year
VMware vSphere 4 Standard for 1 processor
(Max 6 cores per processor)
2
06-AUG-
2011

05-AUG-
2012
Production Support/Subscription for vCenter Server 4
Foundation for vSphere
VMware vCenter Server 4 Foundation for
vSphere up to 3 hosts
1
06-AUG-
2011
05-AUG-
2012

Upgrade Purchase: If you purchased an eligible software license upgrade, you may have received credit for any
unused portion of your Original License SnS in the form of additional days on your Replacement License SnS. Please
view your updated support contract start and end dates online, by selecting 'Manage Support Contracts' from:
https://www.vmware.com/accounts
If you have any questions about this order confirmation, please contact http://www.vmware.com/support/contacts. For
questions about payment please contact invoice@vmware.com. Please reference Contract Renewal Number # in all
communications.
For additional information, use these resources:
* For support processes and policies:
http://www.vmware.com/support/policies
* For online resources: http://www.vmware.com/support
* For technical support: http://www.vmware.com/support/contacts/file-sr.html
* For support contracts, select 'Manage Support Contracts' from:
https://www.vmware.com/accounts
Regards,
The VMware Team

This order is subject to the terms and conditions specified in the applicable agreement entered into between VMware
and Customer, or, if none, to the appropriate then current, standard VMware agreement for the products or services
quoted. The following terms and conditions are deemed accepted upon use of the products or services quoted (copies
of same are available at vmware.com):
* Software(non SaaS) - VMware's EULA for the applicable software product:
http://www.vmware.com/download/eula/
* Support and Subscription Services for Software (non SaaS) – VMware’s Standard Support Programs and
Subscription Services Terms and Conditions set forth at:
http://www.vmware.com/files/pdf/support/support_terms_conditions.pdf
* Software as a Service (SaaS) - VMware's Terms of Service (including Support and Subscription) for the
applicable SaaS product :
http://www.vmware.com/download/eula/index.html#tos

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